

2024 HEAP Winter Crisis Program Nov. 1, 2023 – March 31, 2024

| Eligible Applicants | Required Documentation | Type of Benefits |
|---|--|--|
| The household's main heating source and/or related electric energy source must be either in disconnect status, have been terminated, need to establish new service, need to transfer service, have PIPP Plus default, or first PIPP Plus. | Income for the primary applicant and all household members 18 years of age or older. Social Security numbers for the primary applicant and all household members. Most recent electric and gas bills. With a disconnection notice. Proof of citizenship for all household members. | Electric/Natural Gas Utility Assistance: Up to \$175 for regulated utility customers. Up to \$750 for unregulated utility customers. Bulk Fuel/Propane/Fuel Oil/Kerosene Assistance: Up to \$1,200. Coal or Wood Assistance: |
| Households that have 25% (or less) of bulk fuel supply remaining, or heating unit repair/replacement is needed. | Income for the primary applicant and all household members 18 years of age or older. Social Security numbers for the primary applicant and all household members. Most recent utility bills. Proof of citizenship for all household members. | Up to \$650. Additional benefit amount: Heating Unit Repair: Up to \$1,500 for heating unit repair/replacement assistance. Note: The heating unit repair/replacement benefit is a separate benefit, and the maximum benefit is listed for each category and cannot exceed the benefit type. |